

# Welcome to Arlington

An information guide for residents and leaseholders

As you may know, the property as a whole is leased by Metropolitan Property Realizations Limited (effectively part of the Freshwater group) from Thanet District Council. Most of the flats are then leased to sub-leaseholders.

Trinity London (part of Trinity (Estates) Property Management Limited) are the managing agents. Trinity can be contacted on 0845 345 1584 or 01442437650. These numbers also access the out of hours maintenance service for emergencies.

[www.arlingtonresidents.org.uk](http://www.arlingtonresidents.org.uk) is under development to serve residents. Suggestions for improvement are welcome. An embryonic wikipedia article about Arlington House and the Arlington site as a whole is referenced on the site.

A residents' association exists and residents who are not sub-leaseholders can also join in a non-voting capacity.

The cleaner, Paul Joy works weekdays and can deal with certain issues directly or by reference to Trinity. Paul can also supply (on payment) spare fobs for the entry system and keys for the chain to the lower car-park ramp.

Each floor has a waste chute for bagged domestic rubbish. There is no gas supply in the building. Satellite reception is possible from an indoor dish on Eastern side flats or on subscription to Sky and consequent cabling to the feeders in the riser next to the rubbish chute. Terrestrial television reception improves on the higher floors.

The residents' car park is accessed via the ramp to the right of the double gates by the entrance foyer and then via the ramp ahead. Care needs to be taken because of restricted visibility towards the top of the ramps and the single-lane nature of the lower ramp.

The Post Office have a fob to access the building but couriers can find it difficult if residents are out or if the entry system is faulty because there is nowhere to leave "you were out" cards in the outer foyer. You are advised to ensure that couriers have means of making contact or alternative delivery options.

Every Monday morning at 9am, the fire alarm is tested – sounding throughout the flats.